

Valley School questionnaire for parents and carers - feedback Sep 19

Thank you to everyone who completed the annual questionnaire to parents and carers at the end of last school year. Please remember that feedback from families is very important to us. Open and honest feedback is always welcome, not just via the annual questionnaire. The analysis of this questionnaire helps to guide our School Improvement Plan for the new school year. Almost 50% of you completed the questionnaires.

This is a summary of the responses:

Communications – this area showed a high level of satisfaction. You feel welcome in school and value the information school gives about your child. Teachers worked hard to communicate with families in ways you told us you preferred e.g. texting or email. Home-school communication is a two way and we are very appreciative if you can share with us relevant news from home. Many children enjoy staff talking to them about home, including things such as what your child did at the weekend.

The questionnaire showed that more of you are looking at the school website for information. It is updated regularly with events that are happening in the borough and contact details of various agencies. If you haven't looked at it for a while please log on www.valley.stockport.sch.uk Let us know what you think.

Those of you who use the parent Facebook site say this is very useful and informative.

Teaching and Learning – I am delighted that you feel the quality of teaching and learning at Valley is of the highest standard and that your child is making progress in school.

Ethos and standards of behaviour – again your feedback is very positive. Most importantly 100% of your questionnaires say that your children absolutely love coming to school and you feel that the school provides a welcoming, safe and secure environment for your child. Therapy and nursing input – you hold these colleagues in high regard and appreciate the tremendous work they do with your children.

What we are going to do next.

- Start to use an app called Class Dojo to give you more information about what your child is learning in school and so parents/carers can share information from home with the class.
- Look at new ways to offer parents more support around challenging behaviour.

Please remember your feedback, suggestions and ideas are important, it's not a once a year option!

You can contact me at any time. I will always listen and do my best to help or resolve difficulties.

Debbie Thompson
September 2019